

COMPLAINTS AND DISPUTE RESOLUTION

If you have any complaints about the products or services provided to you, please contact us and tell us about your complaint. We have a complaints and internal dispute resolution process to try and resolve them as quickly as possible. If this does not resolve the matter or you are not satisfied with the way a complaint has been dealt with you have the right to refer the matter to our external disputes resolution service. We will provide information about this service including contact information when you lodge your complaint with us or at any time upon your request.

SURA PTY LTD, ABN 36 115 672 350, A6SL 294 313

SURA PROFESSIONAL RISKS PTY LTD ABN 85 168 337 657 AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD ABN 36 115 672 350, AFSL 294 313

SURA HOSPITALITY PTY LTD ABN 61 060 176 543, AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD ABN 36 115 672 350 AFSL 294 313

SURA LABOUR HIRE PTY LTD ABN 67 604 373 088 AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD ABN 36 115 672 350, AFSL 294 313

SURA ENGINEERING PTY LTD ABN 40 147 579 100 AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD ABN 36 115 672 350, AFSL 294 313

SURA CONSTRUCTION PTY LTD ABN 35 147 580 756 AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD ABN 36 115 672 350 AFSL 294 313

SURA FILM AND ENTERTAINMENT PTY LTD ABN 48 160 769 602 AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD ABN 36 115 672 350, AFSL 294 313

SURA MARINE A TRADING NAME OF SURA PTY LTD ABN 36 115 672 350, AFSL 294 313

SURA PLANT AND EQUIPMENT PTY LTD ABN 85 087 238 837 AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD ABN 36 115 672 350, AFSL 294 313

SURA SPECIALTY LTD ABN 34 125 318 247 AN AUTHORISED REPRESENTATIVE OF SURA PTY LTD 36 115 672 350 AFSL 294313

SURA AUSTRALIAN BUS AND COACH A TRADING NAME OF SURA PTY LTD ABN 36 115 672 350 AFSL 294 313

SURA MOTOR DEALERS A TRADING NAME OF SURA PTY LTD ABN 36 115 672 350 AFSL 294313